

CISVic Strategic Plan 2018-2020

Our mission

As the peak body for the community information & support sector, we will assist member agencies to provide support services to all in their local communities including vulnerable & disadvantaged people. Such services aim to uphold the dignity of all, respond to community needs, alleviate the impact of poverty & promote social justice.

Key focus areas

- **Leadership, Advocacy & Partnerships**

We will be a trusted & respected advocacy body representing our members & the sector to positively influence social policy & actions that affect vulnerable & disadvantaged communities. We will also develop & maintain strategic relationships with government & key bodies.

- **Membership: Connecting & Convening**

We will work with our members to provide relevant services, resources, & high quality sector development, networking, share learnings, promoting best practice and sustainability.

- **Professional Services**

We will identify & develop a range of services to enhance the financial sustainability of the organisation & our members via training opportunities, accreditation, projects, other contracts & operational support.

- **Research & Data**

We will undertake sector research & collect & analyse data to support our advocacy efforts.

- **Organisational Effectiveness**

We will ensure a strong & viable organisation with good governance.

AREA	OBJECTIVES
Leadership, Advocacy & Partnerships	<ul style="list-style-type: none"> -To build a closer relationship & understanding between government departments, policy makers, elected representatives & CISVic -Engage with members to seek their views on policy issues & brief them on policy developments & other trends. -Working with Peer Bodies to establish strategic partnerships to optimise the impact of CISVic, & exploring joint ventures -Establish a task orientated Research, Training & Advocacy Sub-Committee to make specific recommendations to the board on related matters
Membership: Connecting & Convening	<ul style="list-style-type: none"> -To keep all members & associates informed & up-to-date about current activities, events, developments & trends -Support the sector by offering a range of membership services & facilitating networks -To engage members in designing professional development activities including the bi-annual conference -Establish a Membership Sub-Committee to review current membership base, standards and accreditation
Professional Services	<ul style="list-style-type: none"> -Review current contracts & projects to ensure effectiveness & viability for CISVic -Continue to deliver the Student Placement Program to build capacity of agencies while promoting workplace pathways -Continue delivery of the ER consortia & explore potential new consortia contracts -Deliver a responsive and accessible annual training program -Expand terms of reference for Risk Sub-Committee
Research & Data	<ul style="list-style-type: none"> -To investigate how other similar agencies to CISVic operate through activities such as benchmarking, measuring performance, delivering services to members, viability, branding issues -Collect, analyse & produce meaningful reports on related matters -To establish the research, training & advocacy sub-committee
Organisation Effectiveness	<ul style="list-style-type: none"> -Grow & diversify funding base to enhance peak body functions -To deliver the strategic plan within the agreed budget & resources -To ensure a strong, healthy culture & to attract, motivate & retain a talented high performing team -To ensure the organisational structure supports the strategic direction -To ensure the organisation is governed effectively, meeting all legislative & contractual obligations