



Community Information & Support Victoria

# 2024 CSW Training

For more information about these sessions, please email [training@cisvic.org.au](mailto:training@cisvic.org.au)

## Community Support Worker Course

CISVic delivers the CSW course in conjunction with Eva Burrows College (The Salvation Army), our Registered Training Organisation (RTO 0328).

In 2024, the CSW course will be delivered via three streams:

- An online course that runs over 7 weeks and includes 2-hour weekly online training sessions
- A face-to-face course ran over 6 weeks with 1 x in-person training session per week (10 am - 3 pm).
- An accelerated hybrid course that runs over 5 weeks and includes 1 x 2-hour online briefing session and 4 x in-person all-day training sessions (between the briefing and the training, learners independently work through the online content in preparation for the in-person sessions)

Course requirements:

- Access to the internet and a computer, including word-processing software.
- 14 hours (minimum) of supervised access within a CIS agency; this includes a suitable mentor who can assist in completing and signing off assessments and carrying out client interviews.
- Attendance at all trainer-facilitated online or in-person training sessions, times and dates set (see below).

Learners will have access to the online learning portal the Monday the course begins (see dates below). Learners need to work through the online content at their own pace and attend the trainer-facilitated sessions when on.

Agencies are also encouraged to check whether the volunteer is appropriate for Recognition of Prior Learning (RPL) before registering for the CSW course. For further information, refer to the RPL factsheet on the CISVic website.



| Online Course | Registrations close | Access to portal | Online classes day/time | Dates                                   |
|---------------|---------------------|------------------|-------------------------|---|
| February      | 31st Jan            | 5th Feb          | Wednesdays<br>10am-12pm | Feb: 7, 14, 21 & 28<br>Mar: 6, 13 & 20  |
| April         | 10th Apr            | 15th Apr         | Wednesdays<br>10am-12pm | Apr: 17 & 24<br>May: 1, 8, 15, 22 & 29  |
| July          | 10th July           | 15th Jul         | Wednesdays<br>10am-12pm | Jul: 17, 24 & 31<br>Aug: 7, 14, 21 & 28 |
| August        | 31st July           | 5th Aug          | Wednesdays<br>10am-12pm | Aug: 7, 14, 21 & 28<br>Sep: 4, 11 & 18  |

  

| Accelerated Hybrid Course | Registrations close | Access to portal | Online briefing session        | All day (9.30am - 3.30pm) in-person training session dates (City venue TBC) |
|---------------------------|---------------------|------------------|--------------------------------|---|
| June                      | 22nd May            | 27th May         | Thursday 30th May<br>10am-12pm | June: Wed 19th & Thurs 20th and<br>Wed 26th & Thurs 27th                    |

  

| Face to Face Course | Registrations close | Access to portal | In-person classes day/time | Dates (venue TBC)                  |
|---------------------|---------------------|------------------|----------------------------|------------------------------------|
| March               | 28th Feb            | 4th Mar          | Thursdays<br>10am-3pm      | Mar: 7, 14, 21 & 28<br>Apr: 4 & 11 |
| October             | 2nd Oct             | 7th Oct          | Wednesdays<br>10am-3pm     | Oct: 9, 16, 23 & 30<br>Nov: 6 & 13 |

Please note: Courses are subject to change and/or cancellation if adequate numbers have not registered.