



Community Information
& Support Victoria

2024 CSW Training

For more information
about these sessions,
please email
training@cisvic.org.au

Community Support Worker Course

CISVic delivers the CSW course in conjunction with Eva Burrows College (The Salvation Army), our Registered Training Organisation (RTO 0328).

In 2024, the CSW course will be delivered via two streams:

- An online course that runs over 7 weeks and includes 2-hour weekly online training sessions
- An accelerated hybrid course that runs over 5 weeks and includes 1 x 2-hour online briefing session and 4 x in-person all-day training sessions (between the briefing and the training, learners independently work through the online content in preparation for the in-person sessions)

The course requirements for participants include the following:

- Access to the internet and a computer, including word-processing software
- 14 hours (minimum) of supervised access within a CIS agency; this includes a suitable mentor who can assist in completing and signing-off assessments and carrying out client interviews
- Attendance at all trainer-facilitated online or in-person training sessions, times and dates set (see below)

Learners will have access to the online learning portal the Monday the course begins (see dates below). Learners need to work through the online content at their own pace and attend the trainer-facilitated sessions when on.

Agencies are also encouraged to check whether the volunteer is appropriate for Recognition of Prior Learning (RPL) before registering for the CSW course.



Online Course

	Registrations close	Access to portal	Online classes day/time	Dates
February	31st Jan	5th Feb	Wednesdays 10am-12pm	Feb: 7, 14, 21 & 28 Mar: 6, 13 & 20
April	10th Apr	15th Apr	Wednesdays 10am-12pm	Apr: 17 & 24 May: 1, 8, 15, 22 & 29
July	10th July	15th Jul	Wednesdays 10am-12pm	Jul: 17, 24 & 31 Aug: 7, 14, 21 & 28
August	31st July	5th Aug	Wednesdays 10am-12pm	Aug: 7, 14, 21 & 28 Sep: 4, 11 & 18

Accelerated Hybrid Course

	Registrations close	Access to portal	Online briefing session	All day (9.30am - 3.30pm) in-person training session dates (City venue TBC)
March	28th Feb	4th Mar	Thursday 7th Mar 10am-12pm	Mar: Wed 20th & Thurs 21st and Wed 27th & Thurs 28th
June	22nd May	27th May	Thursday 30th May 10am-12pm	June: Wed 19th & Thurs 20th and Wed 26th & Thurs 27th
October	2nd Oct	7th Oct	Thursday 9th Oct 10am-12pm	Oct: Wed 23rd & Thurs 24th and Wed 30th & Thurs 31st

Please note: Courses are subject to change and/or cancellation if adequate numbers have not registered.